



NationalCenter
f o r S c h o o l L e a d e r s h i p

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

Jan - 2011

Report prepared by:
National Center for School Leadership

Prepared for:
Henrico County Public Schools

READING YOUR RESULTS

This report summarizes the responses made by individuals who participated in the survey. The information below outlines how to read the results included in this report.

"PERSPECTIVE" refers to an identifiable group of respondents that have rated a given question.

"ACTUAL" refers to the total number of respondents who provided a *response* to a given question. Due to response variability, counts for "Actuals" across perspectives may not equal the total number of participants.

"No Response(NR)" refers to the number of respondents who left the question blank or provided a Neutral response. For purposes of this report, Neutral are considered the same as a "No Response".

"# of RESPONSES" refers to the number of "Actuals" who responded with a 1, 2, 4, & 5.

"SD" refers to the standard deviation. SD's greater than 1.5 indicate high variability across responses, and should be examined more closely.

"AVG" refers to the average (agreement) rating of all responses for a particular question.

Bar Charts are based on the following scale:

"1" represents *Strongly Disagree*.

"2" represents *Disagree*.

"4" represents *Agree*.

"5" represents *Strongly Agree*.

Please note that respondent who did not answer or provide a "3" Neutral response are included in the **"No Response (NR)"** category.

Sample question output:

Perspective	Actual	NR	# of Responses				S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5			Unfavorable	Favorable
District Average	498	62	19	23	191	265	1.0	4.33	8	92
School # 1	377	106	43	78	157	99	1.4	3.51	32	68
School # 2	44	5	--	--	24	20	0.5	4.45	0	100
School # 3	293	36	3	14	107	169	0.8	4.45	6	94

READING YOUR RESULTS

Note: Ratings are indicated as a percentage value and graphically represented by a Bar chart.

UNFAVORABLE RATINGS (1's or 2's) are shown as a percentage and represented as a DARK GREY BAR on the accompanying chart.

FAVORABLE RATINGS (4's or 5's) are shown as a percentage and represented as a LIGHT GREY BAR on the accompanying chart.

■ = % Unfavorable

■ = % Favorable

Depending on the actual results, there may be any combination of these two bars on your reports.

The PREDOMINANT VIEW of each group is represented by the LONGEST BAR. Due to rounding, the combined percentages of these two bars may be slightly above or below 100%.

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Standard Questions

A. ACADEMICS

Overall Dimension - ACADEMICS

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	155,318	50,010	5,162	14,490	84,707	50,959	1.0	4.04	13	87	
National Results - Elementary School	90,069	25,558	2,057	6,262	47,736	34,014	0.9	4.17	9	91	
Henrico County Public Schools - All Responses	194,813	39,772	3,047	12,592	108,136	71,038	0.9	4.19	8	92	
Henrico County Public Schools - Elementary School	109,631	20,248	1,232	5,737	57,757	44,905	0.8	4.27	6	94	
Twin Hickory Elem - 2011	3,511	557	16	161	1,922	1,412	0.7	4.30	5	95	
Twin Hickory Elem - 2010	2,034	459	17	107	1,111	799	0.8	4.26	6	94	

1 . I consider my child's school to be an excellent school.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	19,293	3,745	481	1,133	9,562	8,117	0.9	4.23	8	92	
National Results - Elementary School	11,432	1,564	192	422	5,227	5,591	0.8	4.36	5	95	
Henrico County Public Schools - All Responses	23,422	2,643	255	925	11,043	11,199	0.8	4.37	5	95	
Henrico County Public Schools - Elementary School	13,345	1,086	91	315	5,652	7,287	0.7	4.48	3	97	
Twin Hickory Elem - 2011	432	20	--	1	171	260	0.5	4.60	0	100	
Twin Hickory Elem - 2010	252	25	2	6	112	132	0.7	4.45	3	97	

2 . I understand the school's academic expectations for my child.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	20,130	2,908	305	931	11,707	7,187	0.8	4.22	6	94	
National Results - Elementary School	11,609	1,387	131	390	6,393	4,695	0.7	4.30	4	96	
Henrico County Public Schools - All Responses	24,019	2,046	151	648	13,686	9,534	0.7	4.32	3	97	
Henrico County Public Schools - Elementary School	13,476	955	64	291	7,136	5,985	0.7	4.39	3	97	
Twin Hickory Elem - 2011	426	26	--	8	236	182	0.6	4.39	2	98	
Twin Hickory Elem - 2010	248	29	--	5	133	110	0.6	4.40	2	98	

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3 . My child gets the support he/she needs at school.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	19,294	3,744	644	1,604	10,000	7,046	1.0	4.10	12	88	
National Results - Elementary School	11,320	1,676	239	622	5,546	4,913	0.9	4.26	8	92	
Henrico County Public Schools - All Responses	22,899	3,166	294	1,234	12,576	8,795	0.8	4.24	7	93	
Henrico County Public Schools - Elementary School	13,192	1,239	112	417	6,526	6,137	0.7	4.38	4	96	
Twin Hickory Elem - 2011	418	34	1	13	224	180	0.7	4.36	3	97	
Twin Hickory Elem - 2010	238	39	2	11	116	109	0.8	4.34	5	95	

4 . My child's school does an excellent job of educating students.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,348	4,690	434	1,321	10,121	6,472	0.9	4.14	10	90	
National Results - Elementary School	10,921	2,075	140	454	5,701	4,626	0.8	4.30	5	95	
Henrico County Public Schools - All Responses	22,142	3,923	241	954	12,339	8,608	0.8	4.27	5	95	
Henrico County Public Schools - Elementary School	12,756	1,675	95	333	6,452	5,876	0.7	4.39	3	97	
Twin Hickory Elem - 2011	410	42	--	9	196	205	0.6	4.46	2	98	
Twin Hickory Elem - 2010	242	35	1	5	123	113	0.6	4.41	2	98	

5 . My child's school is superior to other schools in the area.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	13,765	7,259	775	1,902	6,255	4,833	1.2	3.91	19	81	
National Results - Elementary School	7,867	3,792	323	802	3,600	3,142	1.1	4.07	14	86	
Henrico County Public Schools - All Responses	18,342	7,723	605	1,968	9,178	6,591	1.0	4.05	14	86	
Henrico County Public Schools - Elementary School	10,203	4,228	208	877	5,067	4,051	0.9	4.16	11	89	
Twin Hickory Elem - 2011	332	120	2	26	174	130	0.8	4.22	8	92	
Twin Hickory Elem - 2010	188	89	3	20	111	54	0.9	4.03	12	88	

6 . Public schools do an excellent job of educating students.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					

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6 . Public schools do an excellent job of educating students.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	12,393	10,645	392	1,367	7,794	2,840	1.0	3.91	14	86	
National Results - Elementary School	7,106	5,890	162	630	4,479	1,835	0.9	4.01	11	89	
Henrico County Public Schools - All Responses	19,996	6,069	350	1,642	12,302	5,702	0.9	4.07	10	90	
Henrico County Public Schools - Elementary School	11,241	3,190	151	775	6,748	3,567	0.8	4.14	8	92	
Twin Hickory Elem - 2011	362	90	1	23	234	104	0.7	4.15	7	93	
Twin Hickory Elem - 2010	210	67	--	11	131	68	0.7	4.22	5	95	

7 . The school does a great job of challenging my child to his/her full potential.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,095	4,943	841	2,375	9,718	5,161	1.1	3.88	18	82	
National Results - Elementary School	10,524	2,472	361	1,060	5,694	3,409	1.0	4.02	14	86	
Henrico County Public Schools - All Responses	21,906	4,159	429	1,939	12,491	7,047	0.9	4.09	11	89	
Henrico County Public Schools - Elementary School	12,354	2,077	197	961	6,824	4,372	0.9	4.15	9	91	
Twin Hickory Elem - 2011	378	74	7	28	222	121	0.9	4.12	9	91	
Twin Hickory Elem - 2010	220	57	6	16	123	75	0.9	4.11	10	90	

8 . The school makes effective use of technology for instructional purposes.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	17,398	5,640	532	1,371	10,435	5,060	0.9	4.04	11	89	
National Results - Elementary School	10,076	2,920	191	591	6,045	3,249	0.8	4.15	8	92	
Henrico County Public Schools - All Responses	21,885	4,180	281	907	12,868	7,829	0.8	4.24	5	95	
Henrico County Public Schools - Elementary School	12,033	2,398	108	421	7,156	4,348	0.7	4.26	4	96	
Twin Hickory Elem - 2011	395	57	2	9	238	146	0.6	4.31	3	97	
Twin Hickory Elem - 2010	230	47	--	4	139	87	0.6	4.34	2	98	

9 . My child's school offers him/her opportunities to explore areas of interest outside the core content areas.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					

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9 . My child's school offers him/her opportunities to explore areas of interest outside the core content areas.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	16,602	6,436	758	2,486	9,115	4,243	1.1	3.82	20	80	
National Results - Elementary School	9,214	3,782	318	1,291	5,051	2,554	1.1	3.89	17	83	
Henrico County Public Schools - All Responses	20,202	5,863	441	2,375	11,653	5,733	1.0	3.98	14	86	
Henrico County Public Schools - Elementary School	11,031	3,400	206	1,347	6,196	3,282	1.0	4.00	14	86	
Twin Hickory Elem - 2011	358	94	3	44	227	84	0.9	3.96	13	87	
Twin Hickory Elem - 2010	206	71	3	29	123	51	1.0	3.92	16	84	

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B. COMMUNICATION

Overall Dimension - COMMUNICATION

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	113,111	25,117	2,790	7,981	61,282	41,058	0.9	4.15	10	90	
National Results - Elementary School	66,680	11,296	1,050	3,289	34,565	27,776	0.8	4.27	7	93	
Henrico County Public Schools - All Responses	138,387	18,003	1,590	6,198	74,079	56,520	0.8	4.28	6	94	
Henrico County Public Schools - Elementary School	78,574	8,012	569	2,113	39,756	36,136	0.7	4.38	3	97	
Twin Hickory Elem - 2011	2,530	182	4	38	1,267	1,221	0.6	4.45	2	98	
Twin Hickory Elem - 2010	1,425	237	10	45	831	539	0.7	4.29	4	96	

10 . I am kept up-to-date on school activities and events.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	19,767	3,271	490	1,311	9,936	8,030	0.9	4.20	9	91	
National Results - Elementary School	11,724	1,272	169	438	5,513	5,604	0.8	4.36	5	95	
Henrico County Public Schools - All Responses	23,540	2,525	277	1,028	11,691	10,544	0.8	4.33	6	94	
Henrico County Public Schools - Elementary School	13,470	961	78	246	6,240	6,906	0.7	4.46	2	98	
Twin Hickory Elem - 2011	430	22	1	2	202	225	0.6	4.51	1	99	
Twin Hickory Elem - 2010	251	26	--	3	142	106	0.6	4.40	1	99	

11 . I feel well informed about my child's school life.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,418	4,620	651	2,112	9,565	6,090	1.1	4.00	15	85	
National Results - Elementary School	11,020	1,976	237	836	5,604	4,343	0.9	4.18	10	90	
Henrico County Public Schools - All Responses	22,444	3,621	389	1,726	11,957	8,372	0.9	4.17	9	91	
Henrico County Public Schools - Elementary School	12,958	1,473	127	564	6,512	5,755	0.8	4.33	5	95	
Twin Hickory Elem - 2011	410	42	1	11	225	173	0.6	4.36	3	97	
Twin Hickory Elem - 2010	229	48	1	8	131	89	0.7	4.31	4	96	

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12 . I know how to get school information when I need it.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	19,948	3,090	281	824	10,715	8,128	0.8	4.28	6	94	
National Results - Elementary School	11,647	1,349	110	328	5,822	5,387	0.7	4.38	4	96	
Henrico County Public Schools - All Responses	23,846	2,219	188	696	12,724	10,238	0.7	4.35	4	96	
Henrico County Public Schools - Elementary School	13,399	1,032	79	241	6,601	6,478	0.7	4.43	2	98	
Twin Hickory Elem - 2011	429	23	1	5	215	208	0.6	4.45	1	99	
Twin Hickory Elem - 2010	244	33	1	5	141	97	0.6	4.34	2	98	

13 . I understand the school's mission.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	17,639	5,399	326	1,022	10,409	5,882	0.8	4.16	8	92	
National Results - Elementary School	10,430	2,566	117	415	5,848	4,050	0.8	4.28	5	95	
Henrico County Public Schools - All Responses	22,114	3,951	247	938	13,005	7,924	0.8	4.24	5	95	
Henrico County Public Schools - Elementary School	12,673	1,758	86	308	7,076	5,203	0.7	4.34	3	97	
Twin Hickory Elem - 2011	396	56	1	5	225	165	0.6	4.38	2	98	
Twin Hickory Elem - 2010	223	54	3	13	140	67	0.8	4.14	7	93	

14 . My child's school makes effective use of technology as a means of communication.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,489	4,549	514	1,388	10,097	6,490	0.9	4.12	10	90	
National Results - Elementary School	10,681	2,315	229	739	5,675	4,038	0.9	4.18	9	91	
Henrico County Public Schools - All Responses	23,095	2,970	262	907	12,051	9,875	0.8	4.32	5	95	
Henrico County Public Schools - Elementary School	12,816	1,615	126	449	6,488	5,753	0.7	4.35	4	96	
Twin Hickory Elem - 2011	433	19	--	8	195	230	0.6	4.49	2	98	
Twin Hickory Elem - 2010	241	36	3	8	137	93	0.7	4.28	5	95	

15 . Overall, school information is communicated effectively.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					

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15 . Overall, school information is communicated effectively.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,850	4,188	528	1,324	10,560	6,438	0.9	4.12	10	90	
National Results - Elementary School	11,178	1,818	188	533	6,103	4,354	0.8	4.24	6	94	
Henrico County Public Schools - All Responses	23,348	2,717	227	903	12,651	9,567	0.7	4.30	5	95	
Henrico County Public Schools - Elementary School	13,258	1,173	73	305	6,839	6,041	0.7	4.39	3	97	
Twin Hickory Elem - 2011	432	20	--	7	205	220	0.6	4.48	2	98	
Twin Hickory Elem - 2010	237	40	2	8	140	87	0.7	4.27	4	96	

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C. DISCIPLINE AND RESPECT

Overall Dimension - DISCIPLINE AND RESPECT

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	65,588	26,564	2,520	4,821	36,427	21,820	1.0	4.07	11	89	
National Results - Elementary School	39,716	12,268	970	1,899	21,368	15,479	0.9	4.22	7	93	
Henrico County Public Schools - All Responses	79,703	24,557	1,689	3,945	44,095	29,974	0.8	4.21	7	93	
Henrico County Public Schools - Elementary School	47,036	10,688	525	1,388	24,481	20,642	0.7	4.35	4	96	
Twin Hickory Elem - 2011	1,501	307	12	23	790	676	0.7	4.40	2	98	
Twin Hickory Elem - 2010	876	232	14	29	501	332	0.8	4.26	5	95	

16 . My child's school involves me in the discipline of my child as needed.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	15,928	7,110	444	927	9,320	5,237	0.9	4.13	9	91	
National Results - Elementary School	9,787	3,209	178	377	5,539	3,693	0.8	4.25	6	94	
Henrico County Public Schools - All Responses	19,010	7,055	311	774	10,744	7,181	0.8	4.25	6	94	
Henrico County Public Schools - Elementary School	11,602	2,829	103	273	6,253	4,973	0.7	4.35	3	97	
Twin Hickory Elem - 2011	346	106	3	5	197	141	0.6	4.35	2	98	
Twin Hickory Elem - 2010	204	73	1	7	121	75	0.7	4.28	4	96	

17 . The discipline policy of my child's school is fair and effective.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	16,558	6,480	714	1,231	9,391	5,222	1.0	4.04	12	88	
National Results - Elementary School	10,005	2,991	266	471	5,586	3,682	0.9	4.19	7	93	
Henrico County Public Schools - All Responses	19,931	6,134	447	1,048	11,480	6,956	0.9	4.18	8	92	
Henrico County Public Schools - Elementary School	11,816	2,615	127	360	6,523	4,806	0.7	4.31	4	96	
Twin Hickory Elem - 2011	374	78	5	3	227	139	0.7	4.32	2	98	
Twin Hickory Elem - 2010	212	65	6	6	137	63	0.8	4.16	6	94	

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18 . The school offers its students a safe environment to learn.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	19,205	3,833	419	806	10,529	7,451	0.8	4.24	6	94	
National Results - Elementary School	11,529	1,467	140	255	5,821	5,313	0.7	4.38	3	97	
Henrico County Public Schools - All Responses	23,612	2,453	277	626	12,572	10,137	0.7	4.34	4	96	
Henrico County Public Schools - Elementary School	13,524	907	70	156	6,331	6,967	0.6	4.48	2	98	
Twin Hickory Elem - 2011	440	12	2	1	183	254	0.6	4.56	1	99	
Twin Hickory Elem - 2010	259	18	3	2	126	128	0.7	4.44	2	98	

19 . My child's school does an excellent job dealing with student bullying.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	13,897	9,141	943	1,857	7,187	3,910	1.2	3.81	20	80	
National Results - Elementary School	8,395	4,601	386	796	4,422	2,791	1.1	4.00	14	86	
Henrico County Public Schools - All Responses	17,150	8,915	654	1,497	9,299	5,700	1.0	4.04	13	87	
Henrico County Public Schools - Elementary School	10,094	4,337	225	599	5,374	3,896	0.9	4.20	8	92	
Twin Hickory Elem - 2011	341	111	2	14	183	142	0.7	4.32	5	95	
Twin Hickory Elem - 2010	201	76	4	14	117	66	0.9	4.13	9	91	

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D. HOMEWORK

Overall Dimension - HOMEWORK

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	51,606	17,508	1,620	5,199	30,554	14,233	1.0	3.98	13	87	
National Results - Elementary School	30,993	7,995	585	1,880	17,810	10,718	0.9	4.17	8	92	
Henrico County Public Schools - All Responses	67,329	10,866	1,812	6,514	39,420	19,583	1.0	4.02	12	88	
Henrico County Public Schools - Elementary School	38,920	4,373	566	2,078	21,868	14,408	0.8	4.22	7	93	
Twin Hickory Elem - 2011	1,209	147	16	82	700	411	0.8	4.16	8	92	
Twin Hickory Elem - 2010	707	124	19	55	387	246	0.9	4.11	10	90	

20 . Oftentimes, my child's homework assignment requires interaction with me or others in our family.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,622	4,416	497	2,016	9,799	6,310	1.0	4.04	13	87	
National Results - Elementary School	11,310	1,686	121	423	5,975	4,791	0.8	4.32	5	95	
Henrico County Public Schools - All Responses	22,544	3,521	655	2,649	11,379	7,861	1.0	4.03	15	85	
Henrico County Public Schools - Elementary School	13,172	1,259	126	477	6,627	5,942	0.7	4.35	5	95	
Twin Hickory Elem - 2011	413	39	1	11	208	193	0.7	4.41	3	97	
Twin Hickory Elem - 2010	251	26	1	6	126	118	0.7	4.41	3	97	

21 . The amount of homework given to my child is appropriate.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	14,957	8,081	592	1,642	9,187	3,536	1.0	3.90	15	85	
National Results - Elementary School	8,870	4,126	237	702	5,241	2,690	0.9	4.06	11	89	
Henrico County Public Schools - All Responses	22,555	3,510	729	2,264	13,613	5,949	1.0	3.97	13	87	
Henrico County Public Schools - Elementary School	13,007	1,424	251	879	7,506	4,371	0.9	4.14	9	91	
Twin Hickory Elem - 2011	399	53	9	41	236	113	0.9	4.01	13	87	
Twin Hickory Elem - 2010	227	50	10	35	119	63	1.1	3.84	20	80	

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Twin Hickory Elem

22 . The level of difficulty associated with my child's homework is appropriate.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,027	5,011	531	1,541	11,568	4,387	0.9	3.98	11	89	
National Results - Elementary School	10,813	2,183	227	755	6,594	3,237	0.9	4.10	9	91	
Henrico County Public Schools - All Responses	22,230	3,835	428	1,601	14,428	5,773	0.8	4.06	9	91	
Henrico County Public Schools - Elementary School	12,741	1,690	189	722	7,735	4,095	0.8	4.16	7	93	
Twin Hickory Elem - 2011	397	55	6	30	256	105	0.8	4.07	9	91	
Twin Hickory Elem - 2010	229	48	8	14	142	65	0.9	4.06	10	90	

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Twin Hickory Elem

E. MONITORING STUDENT PROGRESS

Overall Dimension - MONITORING STUDENT PROGRESS

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	51,098	18,016	3,189	6,629	24,733	16,547	1.2	3.88	19	81	
National Results - Elementary School	29,524	9,464	1,836	3,732	13,907	10,049	1.2	3.90	19	81	
Henrico County Public Schools - All Responses	65,984	12,211	3,383	6,908	32,970	22,723	1.1	3.98	16	84	
Henrico County Public Schools - Elementary School	36,406	6,887	2,574	4,081	16,575	13,176	1.2	3.93	18	82	
Twin Hickory Elem - 2011	1,145	211	73	113	559	400	1.1	3.96	16	84	
Twin Hickory Elem - 2010	676	155	47	77	336	216	1.2	3.88	18	82	

23 . I am informed of my child's academic progress on a regular basis.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,770	4,268	571	1,614	10,168	6,417	1.0	4.08	12	88	
National Results - Elementary School	10,971	2,025	213	734	5,869	4,155	0.9	4.19	9	91	
Henrico County Public Schools - All Responses	22,945	3,120	439	1,500	12,445	8,561	0.9	4.18	8	92	
Henrico County Public Schools - Elementary School	13,124	1,307	151	470	6,797	5,706	0.8	4.33	5	95	
Twin Hickory Elem - 2011	418	34	--	7	231	180	0.6	4.40	2	98	
Twin Hickory Elem - 2010	248	29	2	8	137	101	0.7	4.32	4	96	

24 . I regularly check my child's information (such as grades or attendance) using an online resource.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	14,152	8,886	2,086	3,371	4,361	4,334	1.5	3.39	39	61	
National Results - Elementary School	7,625	5,371	1,418	2,338	2,093	1,776	1.5	3.06	49	51	
Henrico County Public Schools - All Responses	20,450	5,615	2,623	3,918	7,322	6,587	1.4	3.55	32	68	
Henrico County Public Schools - Elementary School	10,254	4,177	2,290	3,060	2,611	2,293	1.5	2.96	52	48	
Twin Hickory Elem - 2011	314	138	71	88	81	74	1.5	3.00	51	49	
Twin Hickory Elem - 2010	194	83	44	60	54	36	1.5	2.89	54	46	

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Twin Hickory Elem

25 . It is very clear to me what the teacher(s) expect of my child in terms of school work.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,176	4,862	532	1,644	10,204	5,796	1.0	4.05	12	88	
National Results - Elementary School	10,928	2,068	205	660	5,945	4,118	0.9	4.20	8	92	
Henrico County Public Schools - All Responses	22,589	3,476	321	1,490	13,203	7,575	0.8	4.16	8	92	
Henrico County Public Schools - Elementary School	13,028	1,403	133	551	7,167	5,177	0.8	4.28	5	95	
Twin Hickory Elem - 2011	413	39	2	18	247	146	0.7	4.25	5	95	
Twin Hickory Elem - 2010	234	43	1	9	145	79	0.7	4.25	4	96	

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Twin Hickory Elem

F. OUTREACH AND ENGAGEMENT

Overall Dimension - OUTREACH AND ENGAGEMENT

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	109,505	28,723	2,509	6,136	50,137	50,723	0.9	4.28	8	92	
National Results - Elementary School	65,906	12,070	925	2,291	28,605	34,085	0.8	4.41	5	95	
Henrico County Public Schools - All Responses	135,910	20,480	1,843	6,181	65,622	62,264	0.8	4.33	6	94	
Henrico County Public Schools - Elementary School	78,420	8,166	621	1,980	34,512	41,307	0.7	4.45	3	97	
Twin Hickory Elem - 2011	2,506	206	9	44	1,090	1,363	0.6	4.50	2	98	
Twin Hickory Elem - 2010	1,495	167	4	35	667	789	0.6	4.47	3	97	

26 . I am encouraged to participate in school activities.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	17,553	5,485	540	1,486	9,576	5,951	1.0	4.08	12	88	
National Results - Elementary School	10,735	2,261	184	468	5,680	4,403	0.8	4.27	6	94	
Henrico County Public Schools - All Responses	21,742	4,323	423	1,537	11,995	7,787	0.9	4.16	9	91	
Henrico County Public Schools - Elementary School	12,963	1,468	105	358	6,760	5,740	0.7	4.36	4	96	
Twin Hickory Elem - 2011	420	32	--	4	207	209	0.6	4.48	1	99	
Twin Hickory Elem - 2010	249	28	--	5	137	107	0.6	4.39	2	98	

27 . I am involved in the decisions that affect my child's education.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	17,598	5,440	590	1,652	8,968	6,388	1.0	4.07	13	87	
National Results - Elementary School	10,346	2,650	249	762	5,135	4,200	0.9	4.19	10	90	
Henrico County Public Schools - All Responses	22,006	4,059	373	1,495	11,624	8,514	0.9	4.20	8	92	
Henrico County Public Schools - Elementary School	12,444	1,987	162	674	6,260	5,348	0.8	4.28	7	93	
Twin Hickory Elem - 2011	382	70	5	29	210	138	0.9	4.17	9	91	
Twin Hickory Elem - 2010	228	49	2	16	133	77	0.8	4.17	8	92	

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Twin Hickory Elem

28 . I am satisfied with the parental/guardian participation opportunities the school has to offer.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	17,153	5,885	563	1,423	9,567	5,600	1.0	4.06	12	88	
National Results - Elementary School	10,614	2,382	227	559	5,712	4,116	0.9	4.22	7	93	
Henrico County Public Schools - All Responses	21,771	4,294	313	1,091	12,565	7,802	0.8	4.22	6	94	
Henrico County Public Schools - Elementary School	12,887	1,544	101	334	6,886	5,566	0.7	4.36	3	97	
Twin Hickory Elem - 2011	417	35	2	3	231	181	0.6	4.41	1	99	
Twin Hickory Elem - 2010	240	37	--	7	130	103	0.6	4.37	3	97	

29 . I attend most school events offered to parents such as parent-teacher conferences and open houses.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	19,057	3,981	254	742	8,079	9,982	0.8	4.41	5	95	
National Results - Elementary School	11,225	1,771	96	291	4,302	6,536	0.7	4.50	3	97	
Henrico County Public Schools - All Responses	22,270	3,795	404	1,484	10,789	9,593	0.9	4.24	8	92	
Henrico County Public Schools - Elementary School	12,832	1,599	110	442	5,551	6,729	0.7	4.43	4	96	
Twin Hickory Elem - 2011	423	29	1	5	166	251	0.6	4.56	1	99	
Twin Hickory Elem - 2010	253	24	1	3	100	149	0.6	4.55	2	98	

30 . I believe that parental/guardian involvement is positively related to a child's achievement.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	20,346	2,692	150	141	5,805	14,250	0.6	4.66	1	99	
National Results - Elementary School	11,886	1,110	55	47	3,144	8,640	0.5	4.71	1	99	
Henrico County Public Schools - All Responses	24,452	1,613	138	211	8,477	15,626	0.6	4.60	1	99	
Henrico County Public Schools - Elementary School	13,784	647	58	53	4,165	9,508	0.5	4.67	1	99	
Twin Hickory Elem - 2011	437	15	1	--	138	298	0.5	4.68	0	100	
Twin Hickory Elem - 2010	263	14	--	1	75	187	0.5	4.70	0	100	

31 . There is an active Parent Associate (PTA, PTSA, PTO etc.) at my child's school.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					

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31 . There is an active Parent Associate (PTA, PTSA, PTO etc.) at my child's school.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable
			1	2	4	5				
National Results - All Responses	17,798	5,240	412	692	8,142	8,552	0.9	4.33	6 94	
National Results - Elementary School	11,100	1,896	114	164	4,632	6,190	0.7	4.50	3 97	
Henrico County Public Schools - All Responses	23,669	2,396	192	363	10,172	12,942	0.7	4.49	2 98	
Henrico County Public Schools - Elementary School	13,510	921	85	119	4,890	8,416	0.6	4.59	2 98	
Twin Hickory Elem - 2011	427	25	--	3	138	286	0.5	4.66	1 99	
Twin Hickory Elem - 2010	262	15	1	3	92	166	0.6	4.60	2 98	

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Twin Hickory Elem

G. QUALITY AND SATISFACTION

Overall Dimension - QUALITY AND SATISFACTION

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	52,660	16,454	1,789	4,084	27,906	18,881	1.0	4.10	11	89	
National Results - Elementary School	31,762	7,226	673	1,596	16,152	13,341	0.9	4.26	7	93	
Henrico County Public Schools - All Responses	66,474	11,721	1,095	3,226	35,969	26,184	0.8	4.25	7	93	
Henrico County Public Schools - Elementary School	38,144	5,149	387	1,225	19,250	17,282	0.7	4.36	4	96	
Twin Hickory Elem - 2011	1,212	144	3	28	623	558	0.6	4.41	3	97	
Twin Hickory Elem - 2010	715	116	7	25	388	295	0.7	4.31	4	96	

32 . I am satisfied with the overall quality of the school that my child attends.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,656	4,382	523	1,158	9,514	7,461	0.9	4.19	9	91	
National Results - Elementary School	11,172	1,824	197	441	5,309	5,225	0.8	4.34	6	94	
Henrico County Public Schools - All Responses	23,597	2,468	369	923	11,792	10,513	0.8	4.32	5	95	
Henrico County Public Schools - Elementary School	13,403	1,028	119	308	6,089	6,887	0.7	4.44	3	97	
Twin Hickory Elem - 2011	427	25	--	6	183	238	0.6	4.53	1	99	
Twin Hickory Elem - 2010	249	28	1	8	124	116	0.7	4.39	4	96	

33 . My child's school does a very good job of meeting the needs of all its students.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	16,508	6,530	753	1,699	8,839	5,217	1.1	3.97	15	85	
National Results - Elementary School	10,061	2,935	290	668	5,307	3,796	0.9	4.16	10	90	
Henrico County Public Schools - All Responses	20,392	5,673	436	1,353	11,664	6,939	0.9	4.14	9	91	
Henrico County Public Schools - Elementary School	11,998	2,433	159	524	6,511	4,804	0.8	4.27	6	94	
Twin Hickory Elem - 2011	378	74	2	15	219	142	0.7	4.28	4	96	
Twin Hickory Elem - 2010	227	50	6	9	136	76	0.8	4.18	7	93	

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34 . The school provides its students with a high quality education.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	17,496	5,542	513	1,227	9,553	6,203	0.9	4.13	10	90	
National Results - Elementary School	10,529	2,467	186	487	5,536	4,320	0.8	4.26	6	94	
Henrico County Public Schools - All Responses	22,485	3,580	290	950	12,513	8,732	0.8	4.27	6	94	
Henrico County Public Schools - Elementary School	12,743	1,688	109	393	6,650	5,591	0.7	4.35	4	96	
Twin Hickory Elem - 2011	407	45	1	7	221	178	0.6	4.40	2	98	
Twin Hickory Elem - 2010	239	38	--	8	128	103	0.7	4.36	3	97	

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H. RESPONSIVENESS

Overall Dimension - RESPONSIVENESS

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	83,799	54,429	3,660	6,978	45,683	27,478	1.0	4.03	13	87	
National Results - Elementary School	47,016	30,960	1,436	2,749	24,931	17,900	0.9	4.17	9	91	
Henrico County Public Schools - All Responses	111,807	44,583	2,885	6,887	62,483	39,552	0.9	4.15	9	91	
Henrico County Public Schools - Elementary School	61,044	25,542	1,164	2,552	32,291	25,037	0.8	4.27	6	94	
Twin Hickory Elem - 2011	1,844	868	20	76	1,082	666	0.8	4.25	5	95	
Twin Hickory Elem - 2010	1,027	635	21	65	635	306	0.9	4.11	8	92	

35 . I am satisfied with the services provided by my child's guidance counselor.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	13,235	9,803	809	1,273	6,906	4,247	1.1	3.95	16	84	
National Results - Elementary School	7,244	5,752	275	420	3,847	2,702	1.0	4.14	10	90	
Henrico County Public Schools - All Responses	19,050	7,015	601	1,305	10,244	6,900	1.0	4.13	10	90	
Henrico County Public Schools - Elementary School	10,593	3,838	189	426	5,648	4,330	0.8	4.27	6	94	
Twin Hickory Elem - 2011	315	137	5	15	184	111	0.8	4.21	6	94	
Twin Hickory Elem - 2010	170	107	2	8	108	52	0.8	4.18	6	94	

36 . School staff is accessible.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,126	4,912	385	855	10,456	6,430	0.8	4.20	7	93	
National Results - Elementary School	10,952	2,044	145	300	5,967	4,540	0.7	4.32	4	96	
Henrico County Public Schools - All Responses	22,586	3,479	268	771	13,190	8,357	0.7	4.27	5	95	
Henrico County Public Schools - Elementary School	13,122	1,309	81	217	7,060	5,764	0.6	4.39	2	98	
Twin Hickory Elem - 2011	424	28	--	4	246	174	0.5	4.39	1	99	
Twin Hickory Elem - 2010	228	49	1	6	145	76	0.6	4.27	3	97	

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37 . School staff is responsive to parental/guardian concerns.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	17,660	5,378	548	1,111	9,460	6,541	0.9	4.15	9	91	
National Results - Elementary School	10,727	2,269	222	455	5,409	4,641	0.8	4.29	6	94	
Henrico County Public Schools - All Responses	22,067	3,998	359	967	12,334	8,407	0.8	4.24	6	94	
Henrico County Public Schools - Elementary School	12,826	1,605	109	304	6,622	5,791	0.7	4.38	3	97	
Twin Hickory Elem - 2011	401	51	1	5	223	172	0.6	4.40	1	99	
Twin Hickory Elem - 2010	223	54	2	11	139	71	0.7	4.19	6	94	

38 . The school provides helpful information to my child about college and career planning.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	8,809	14,229	819	1,519	4,287	2,184	1.3	3.62	27	73	
National Results - Elementary School	3,811	9,185	378	649	1,706	1,078	1.3	3.64	27	73	
Henrico County Public Schools - All Responses	12,951	13,114	811	1,660	6,774	3,706	1.2	3.84	19	81	
Henrico County Public Schools - Elementary School	5,729	8,702	468	777	2,634	1,850	1.3	3.81	22	78	
Twin Hickory Elem - 2011	161	291	8	30	86	37	1.2	3.71	24	76	
Twin Hickory Elem - 2010	97	180	12	17	47	21	1.3	3.49	30	70	

39 . When I call my child's guidance counselor, I get prompt feedback (if applicable).

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	9,462	13,576	540	754	4,901	3,267	1.1	4.01	14	86	
National Results - Elementary School	4,621	8,375	199	240	2,385	1,797	1.0	4.16	10	90	
Henrico County Public Schools - All Responses	14,123	11,942	408	848	7,385	5,482	0.9	4.18	9	91	
Henrico County Public Schools - Elementary School	6,996	7,435	138	287	3,519	3,052	0.8	4.30	6	94	
Twin Hickory Elem - 2011	180	272	1	3	106	70	0.6	4.34	2	98	
Twin Hickory Elem - 2010	108	169	3	7	65	33	0.9	4.09	9	91	

40 . When my child has a problem at school, he or she knows who to talk with there.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					

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40 . When my child has a problem at school, he or she knows who to talk with there.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	16,507	6,531	559	1,466	9,673	4,809	1.0	4.01	12	88	
National Results - Elementary School	9,661	3,335	217	685	5,617	3,142	0.9	4.12	9	91	
Henrico County Public Schools - All Responses	21,030	5,035	438	1,336	12,556	6,700	0.9	4.13	8	92	
Henrico County Public Schools - Elementary School	11,778	2,653	179	541	6,808	4,250	0.8	4.22	6	94	
Twin Hickory Elem - 2011	363	89	5	19	237	102	0.8	4.13	7	93	
Twin Hickory Elem - 2010	201	76	1	16	131	53	0.8	4.09	8	92	

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

I. SCHOOL CLIMATE

Overall Dimension - SCHOOL CLIMATE

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
National Results - All Responses	217,375	59,081	4,582	9,771	116,055	86,967	0.8	4.25	7	93	
National Results - Elementary School	131,904	24,048	1,607	3,565	65,019	61,713	0.7	4.38	4	96	
Henrico County Public Schools - All Responses	276,374	36,406	3,329	8,836	149,591	114,618	0.7	4.31	4	96	
Henrico County Public Schools - Elementary School	159,642	13,530	1,057	2,701	77,937	77,947	0.7	4.43	2	98	
Twin Hickory Elem - 2011	5,091	333	12	66	2,529	2,484	0.6	4.45	2	98	
Twin Hickory Elem - 2010	2,897	427	10	62	1,523	1,302	0.6	4.40	2	98	

41 . I feel welcome at my child's school.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
National Results - All Responses	18,690	4,348	433	759	9,002	8,496	0.9	4.30	6	94	
National Results - Elementary School	11,273	1,723	221	315	4,793	5,944	0.8	4.41	5	95	
Henrico County Public Schools - All Responses	23,479	2,586	318	769	11,710	10,682	0.8	4.35	5	95	
Henrico County Public Schools - Elementary School	13,502	929	115	253	5,824	7,310	0.7	4.48	3	97	
Twin Hickory Elem - 2011	422	30	1	6	206	209	0.6	4.46	2	98	
Twin Hickory Elem - 2010	241	36	3	7	120	111	0.7	4.37	4	96	

42 . My child enjoys going to school.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
National Results - All Responses	18,744	4,294	555	1,020	9,086	8,083	0.9	4.23	8	92	
National Results - Elementary School	11,263	1,733	165	371	4,972	5,755	0.8	4.40	5	95	
Henrico County Public Schools - All Responses	23,291	2,774	586	1,176	11,242	10,287	0.9	4.27	8	92	
Henrico County Public Schools - Elementary School	13,495	936	159	339	5,744	7,253	0.7	4.45	4	96	
Twin Hickory Elem - 2011	429	23	1	6	189	233	0.6	4.51	2	98	
Twin Hickory Elem - 2010	256	21	--	8	115	133	0.7	4.46	3	97	

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

43 . School facilities are well-maintained.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
National Results - All Responses	18,893	4,145	426	741	9,455	8,271	0.8	4.29	6	94	
National Results - Elementary School	11,390	1,606	124	251	5,296	5,719	0.7	4.43	3	97	
Henrico County Public Schools - All Responses	23,508	2,557	385	809	11,872	10,442	0.8	4.33	5	95	
Henrico County Public Schools - Elementary School	13,439	992	85	218	6,442	6,694	0.6	4.45	2	98	
Twin Hickory Elem - 2011	440	12	--	--	183	257	0.5	4.58	0	100	
Twin Hickory Elem - 2010	264	13	--	1	122	141	0.5	4.53	0	100	

44 . School policies and practices support child achievement.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
National Results - All Responses	17,956	5,082	357	783	10,410	6,406	0.8	4.21	6	94	
National Results - Elementary School	10,862	2,134	122	283	5,926	4,531	0.7	4.33	4	96	
Henrico County Public Schools - All Responses	22,938	3,127	195	635	13,640	8,468	0.7	4.29	4	96	
Henrico County Public Schools - Elementary School	13,170	1,261	72	204	7,183	5,711	0.6	4.39	2	98	
Twin Hickory Elem - 2011	428	24	--	5	228	195	0.6	4.43	1	99	
Twin Hickory Elem - 2010	240	37	1	4	134	101	0.6	4.38	2	98	

45 . School staff acts consistently; they do as they say.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
National Results - All Responses	16,947	6,091	569	1,204	9,617	5,557	1.0	4.09	10	90	
National Results - Elementary School	10,425	2,571	193	416	5,706	4,110	0.8	4.26	6	94	
Henrico County Public Schools - All Responses	21,582	4,483	334	968	12,729	7,551	0.8	4.21	6	94	
Henrico County Public Schools - Elementary School	12,728	1,703	93	277	7,070	5,288	0.7	4.35	3	97	
Twin Hickory Elem - 2011	407	45	2	5	241	159	0.6	4.35	2	98	
Twin Hickory Elem - 2010	221	56	1	8	138	74	0.7	4.25	4	96	

46 . School staff is courteous and helpful.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

46 . School staff is courteous and helpful.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,267	4,771	335	757	9,813	7,362	0.8	4.27	6	94	
National Results - Elementary School	11,043	1,953	127	304	5,374	5,238	0.7	4.38	4	96	
Henrico County Public Schools - All Responses	23,221	2,844	254	717	12,683	9,567	0.7	4.32	4	96	
Henrico County Public Schools - Elementary School	13,418	1,013	89	230	6,457	6,642	0.7	4.44	2	98	
Twin Hickory Elem - 2011	418	34	1	7	227	183	0.6	4.40	2	98	
Twin Hickory Elem - 2010	234	43	1	8	138	87	0.7	4.29	4	96	

47 . Teachers at my child's school appear to be enthusiastic about teaching.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	17,992	5,046	407	966	9,211	7,408	0.9	4.24	8	92	
National Results - Elementary School	11,052	1,944	132	357	5,155	5,408	0.8	4.39	4	96	
Henrico County Public Schools - All Responses	22,931	3,134	282	826	11,979	9,844	0.8	4.32	5	95	
Henrico County Public Schools - Elementary School	13,398	1,033	87	224	6,122	6,965	0.7	4.47	2	98	
Twin Hickory Elem - 2011	424	28	--	5	195	224	0.6	4.50	1	99	
Twin Hickory Elem - 2010	240	37	--	5	122	113	0.6	4.43	2	98	

48 . The school encourages students to be responsible.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	19,202	3,836	195	398	10,523	8,086	0.7	4.35	3	97	
National Results - Elementary School	11,443	1,553	57	128	5,638	5,620	0.6	4.45	2	98	
Henrico County Public Schools - All Responses	24,003	2,062	135	353	13,238	10,277	0.6	4.38	2	98	
Henrico County Public Schools - Elementary School	13,639	792	54	103	6,715	6,767	0.6	4.47	1	99	
Twin Hickory Elem - 2011	437	15	1	3	222	211	0.6	4.46	1	99	
Twin Hickory Elem - 2010	248	29	--	3	126	119	0.6	4.46	1	99	

49 . The school recognizes students for their accomplishments.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

49 . The school recognizes students for their accomplishments.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	18,125	4,913	281	723	9,601	7,520	0.8	4.29	6	94	
National Results - Elementary School	11,029	1,967	102	273	5,362	5,292	0.7	4.40	3	97	
Henrico County Public Schools - All Responses	22,982	3,083	209	604	12,381	9,788	0.7	4.35	4	96	
Henrico County Public Schools - Elementary School	13,363	1,068	76	187	6,383	6,717	0.6	4.46	2	98	
Twin Hickory Elem - 2011	427	25	1	3	197	226	0.6	4.51	1	99	
Twin Hickory Elem - 2010	236	41	1	4	138	93	0.6	4.35	2	98	

50 . The school sets high learning standards for its students.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	17,351	5,687	391	958	9,648	6,354	0.9	4.19	8	92	
National Results - Elementary School	10,449	2,547	153	418	5,478	4,400	0.8	4.30	5	95	
Henrico County Public Schools - All Responses	22,834	3,231	226	815	12,644	9,149	0.7	4.30	5	95	
Henrico County Public Schools - Elementary School	12,931	1,500	101	359	6,662	5,809	0.7	4.37	4	96	
Twin Hickory Elem - 2011	405	47	4	15	206	180	0.8	4.34	5	95	
Twin Hickory Elem - 2010	234	43	1	5	114	114	0.7	4.43	3	97	

51 . The school's staff is committed to my child's education.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	17,721	5,317	339	753	9,857	6,772	0.8	4.24	6	94	
National Results - Elementary School	10,853	2,143	120	249	5,633	4,851	0.7	4.37	3	97	
Henrico County Public Schools - All Responses	22,790	3,275	216	640	12,957	8,977	0.7	4.31	4	96	
Henrico County Public Schools - Elementary School	13,197	1,234	64	186	6,812	6,135	0.6	4.42	2	98	
Twin Hickory Elem - 2011	420	32	--	8	225	187	0.6	4.41	2	98	
Twin Hickory Elem - 2010	235	42	1	5	127	102	0.6	4.38	3	97	

52 . My child's school prepares him/her to be a good citizen.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					

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Twin Hickory Elem

52 . My child's school prepares him/her to be a good citizen.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable
			1	2	4	5				
National Results - All Responses	17,487	5,551	294	709	9,832	6,652	0.8	4.25	6 94	
National Results - Elementary School	10,822	2,174	91	200	5,686	4,845	0.7	4.39	3 97	
Henrico County Public Schools - All Responses	22,815	3,250	189	524	12,516	9,586	0.7	4.35	3 97	
Henrico County Public Schools - Elementary School	13,362	1,069	62	121	6,523	6,656	0.6	4.47	1 99	
Twin Hickory Elem - 2011	434	18	1	3	210	220	0.6	4.49	1 99	
Twin Hickory Elem - 2010	248	29	1	4	129	114	0.6	4.42	2 98	

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

J. SCHOOL PRIDE

Overall Dimension - SCHOOL PRIDE

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
National Results - All Responses	53,274	15,840	1,634	2,786	24,822	24,032	0.9	4.25	8	92	
National Results - Elementary School	32,305	6,683	611	1,079	13,758	16,857	0.8	4.40	5	95	
Henrico County Public Schools - All Responses	68,168	10,027	1,319	2,395	32,203	32,251	0.8	4.34	5	95	
Henrico County Public Schools - Elementary School	38,983	4,310	406	713	16,752	21,112	0.7	4.47	3	97	
Twin Hickory Elem - 2011	1,280	76	3	9	562	706	0.6	4.53	1	99	
Twin Hickory Elem - 2010	728	103	7	16	299	406	0.7	4.48	3	97	

53 . I would recommend my child's school to a friend seeking a school for their child.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
National Results - All Responses	17,935	5,103	758	1,034	8,048	8,095	1.0	4.21	10	90	
National Results - Elementary School	10,884	2,112	313	451	4,431	5,689	0.9	4.35	7	93	
Henrico County Public Schools - All Responses	23,001	3,064	586	850	10,660	10,905	0.9	4.32	6	94	
Henrico County Public Schools - Elementary School	13,153	1,278	192	292	5,480	7,189	0.7	4.46	4	96	
Twin Hickory Elem - 2011	419	33	2	6	182	229	0.6	4.50	2	98	
Twin Hickory Elem - 2010	234	43	3	5	95	131	0.7	4.48	3	97	

54 . My child is proud of his/her school.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
National Results - All Responses	18,170	4,868	407	735	8,466	8,562	0.9	4.32	6	94	
National Results - Elementary School	11,037	1,959	112	222	4,685	6,018	0.7	4.47	3	97	
Henrico County Public Schools - All Responses	22,940	3,125	399	745	10,709	11,087	0.8	4.37	5	95	
Henrico County Public Schools - Elementary School	13,244	1,187	112	153	5,564	7,415	0.6	4.51	2	98	
Twin Hickory Elem - 2011	431	21	1	--	191	239	0.5	4.55	0	100	
Twin Hickory Elem - 2010	242	35	2	2	93	145	0.6	4.56	2	98	

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Twin Hickory Elem

55 . My child's school is well regarded in the community.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
National Results - All Responses	17,169	5,869	469	1,017	8,308	7,375	0.9	4.23	9	91	
National Results - Elementary School	10,384	2,612	186	406	4,642	5,150	0.8	4.36	6	94	
Henrico County Public Schools - All Responses	22,227	3,838	334	800	10,834	10,259	0.8	4.34	5	95	
Henrico County Public Schools - Elementary School	12,586	1,845	102	268	5,708	6,508	0.7	4.45	3	97	
Twin Hickory Elem - 2011	430	22	--	3	189	238	0.5	4.54	1	99	
Twin Hickory Elem - 2010	252	25	2	9	111	130	0.7	4.42	4	96	

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

K. CUSTOM QUESTIONS

Overall Dimension - CUSTOM QUESTIONS

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
Henrico County Public Schools - All Responses	184,898	75,752	8,672	15,057	95,037	66,132	1.1	4.05	13	87	
Henrico County Public Schools - Elementary School	102,654	41,656	3,555	6,319	51,076	41,704	1.0	4.18	10	90	
Twin Hickory Elem - 2011	3,176	1,344	65	138	1,608	1,365	0.8	4.28	6	94	
Twin Hickory Elem - 2010	1,323	893	55	124	664	480	1.1	4.05	14	86	

56 . Students with disabilities are provided with appropriate support to meet their instructional needs.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
Henrico County Public Schools - All Responses	14,522	11,543	308	488	7,599	6,127	0.8	4.29	5	95	
Henrico County Public Schools - Elementary School	8,618	5,813	136	232	4,239	4,011	0.8	4.36	4	96	
Twin Hickory Elem - 2011	236	216	4	4	124	104	0.7	4.36	3	97	
Twin Hickory Elem - 2010	143	134	2	6	75	60	0.8	4.29	6	94	

57 . My child has access to the internet outside of school.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
Henrico County Public Schools - All Responses	23,986	2,079	638	909	8,723	13,716	0.9	4.42	6	94	
Henrico County Public Schools - Elementary School	13,114	1,317	360	580	4,677	7,497	0.9	4.40	7	93	
Twin Hickory Elem - 2011	409	43	7	9	154	239	0.8	4.49	4	96	
Twin Hickory Elem - 2010	242	35	1	3	82	156	0.6	4.61	2	98	

58 . I am satisfied with the quality of the school lunches.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5					
Henrico County Public Schools - All Responses	18,573	7,492	2,666	3,763	8,235	3,909	1.4	3.37	35	65	
Henrico County Public Schools - Elementary School	10,972	3,459	1,232	1,947	5,004	2,789	1.3	3.56	29	71	
Twin Hickory Elem - 2011	346	106	28	61	172	85	1.2	3.65	26	74	
Twin Hickory Elem - 2010	187	90	27	45	77	38	1.4	3.29	39	61	

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Twin Hickory Elem

59 . I am satisfied with the transportation services provided for students.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
Henrico County Public Schools - All Responses	21,320	4,745	898	1,669	11,553	7,200	1.0	4.05	12	88	
Henrico County Public Schools - Elementary School	12,182	2,249	364	719	6,293	4,806	0.9	4.19	9	91	
Twin Hickory Elem - 2011	381	71	8	16	188	169	0.8	4.30	6	94	
Twin Hickory Elem - 2010	205	72	5	16	110	74	0.9	4.13	10	90	

60 . I am satisfied with the leadership of the principal and administrative staff at my child's school.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
Henrico County Public Schools - All Responses	22,952	3,113	455	768	11,305	10,424	0.8	4.33	5	95	
Henrico County Public Schools - Elementary School	13,201	1,230	220	307	5,813	6,861	0.8	4.42	4	96	
Twin Hickory Elem - 2011	431	21	--	--	175	256	0.5	4.59	0	100	
Twin Hickory Elem - 2010	193	84	15	35	95	48	1.2	3.65	26	74	

61 . I am satisfied with the vision and leadership of the Superintendent.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
Henrico County Public Schools - All Responses	18,232	7,833	394	776	11,115	5,947	0.8	4.18	6	94	
Henrico County Public Schools - Elementary School	10,368	4,063	153	314	6,062	3,839	0.7	4.27	5	95	
Twin Hickory Elem - 2011	325	127	--	5	193	127	0.6	4.36	2	98	
Twin Hickory Elem - 2010	157	120	2	6	106	43	0.7	4.16	5	95	

62 . I am satisfied with the vision and leadership of the School Board.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
Henrico County Public Schools - All Responses	17,702	8,363	450	1,019	10,828	5,405	0.9	4.11	8	92	
Henrico County Public Schools - Elementary School	10,022	4,409	173	425	5,925	3,499	0.8	4.21	6	94	
Twin Hickory Elem - 2011	316	136	2	5	197	112	0.6	4.30	2	98	
Twin Hickory Elem - 2010	153	124	1	10	102	40	0.8	4.11	7	93	

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

63 . Laptop repairs are completed within 24 hours.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
Henrico County Public Schools - All Responses	11,145	14,920	1,614	2,313	4,619	2,599	1.4	3.38	35	65	
Henrico County Public Schools - Elementary School	3,742	10,689	340	337	1,703	1,362	1.2	3.91	18	82	
Twin Hickory Elem - 2011	85	367	3	5	43	34	1.0	4.18	9	91	
Twin Hickory Elem - 2010	43	234	2	3	17	21	1.1	4.21	12	88	

64 . Information about transportation services is readily available.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
Henrico County Public Schools - All Responses	18,228	7,837	644	1,886	10,463	5,235	1.0	3.97	14	86	
Henrico County Public Schools - Elementary School	10,172	4,259	299	821	5,632	3,420	1.0	4.09	11	89	
Twin Hickory Elem - 2011	323	129	7	17	185	114	0.9	4.18	7	93	

65 . Information about transportation services is easy to understand.

Perspective	Actual	NR	# of Responses					S.D	Avg.	Unfavorable -- Favorable	
			1	2	4	5	Unfavorable			Favorable	
Henrico County Public Schools - All Responses	18,238	7,827	605	1,466	10,597	5,570	1.0	4.05	11	89	
Henrico County Public Schools - Elementary School	10,263	4,168	278	637	5,728	3,620	0.9	4.15	9	91	
Twin Hickory Elem - 2011	324	128	6	16	177	125	0.8	4.23	7	93	

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

Non-standard Questions

66 . Where do you get most of your information about your student's school?

1. My child
2. Teacher
3. School employees
4. School newsletters
5. Parent / guardian organizations
6. Local TV or newspaper
7. School officials (eg. principals)
8. Neighbors
9. Other parents / guardians
10. District or school website
11. Friends
12. No Response

Perspective	Actual	NR	# of Responses											
			1	2	3	4	5	6	7	8	9	10	11	12
National Results - All Responses	21,714	1,324	9,313	2,844	374	2,968	573	40	393	86	395	2,308	116	2,304
National Results - Elementary School	12,440	556	5,053	2,490	230	2,209	394	9	186	61	197	593	54	964
Henrico County Public Schools - All Responses	25,708	357	16,067	3,932	261	2,151	237	66	1,032	121	185	1,319	35	302
Henrico County Public Schools - Elementary School	14,184	247	7,943	3,551	149	1,607	141	28	312	63	76	197	22	95
Twin Hickory Elem - 2011	448	4	234	123	3	68	4	1	1	3	1	9	--	1
Twin Hickory Elem - 2010	277	--	142	68	--	6	40	1	1	1	3	2	1	12

67 . What is the current grade level of your student? (Check all that apply)

1. Pre-School
2. Kindergarten
3. Grade 1
4. Grade 2
5. Grade 3
6. Grade 4
7. Grade 5
8. Grade 6
9. Grade 7
10. Grade 8
11. Grade 9
12. Grade 10
13. Grade 11
14. Grade 12
15. No Response

Perspective	Actual	NR	# of Responses													
			1	2	3	4	5	6	7	8	9	10	11	12	13	14
National Results - All Responses	26,954	89	155	2,758	2,683	2,471	2,656	2,533	2,469	2,086	1,882	2,002	1,402	1,262	1,288	1,121
National Results - Elementary School	16,055	61	109	2,626	2,554	2,355	2,362	2,235	1,977	592	401	372	135	84	83	67

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

67 . What is the current grade level of your student? (Check all that apply)

1. Pre-School
2. Kindergarten
3. Grade 1
4. Grade 2
5. Grade 3
6. Grade 4
7. Grade 5
8. Grade 6
9. Grade 7
10. Grade 8
11. Grade 9
12. Grade 10
13. Grade 11
14. Grade 12
15. No Response

Perspective	Actual	NR	# of Responses													
			1	2	3	4	5	6	7	8	9	10	11	12	13	14
Henrico County Public Schools - All Responses	30,404	209	182	2,786	2,780	2,827	2,888	2,813	2,982	2,566	2,364	2,045	1,772	1,647	1,402	1,350
Henrico County Public Schools - Elementary School	17,353	146	154	2,738	2,712	2,734	2,769	2,706	2,850	155	151	126	96	68	54	40
Twin Hickory Elem - 2011	569	2	6	82	104	98	81	93	96	--	1	4	1	--	3	--
Twin Hickory Elem - 2010	380	--	--	60	61	62	59	75	31	13	6	5	3	1	2	2

68 . Overall, what grade would you give your student's school for its performance?

1. Grade A
2. Grade B
3. Grade C
4. Grade D
5. Grade F
6. No Response

Perspective	Actual	NR	# of Responses					
			1	2	3	4	5	6
National Results - All Responses	21,887	1,151	7,955	5,771	2,139	620	219	5,183
National Results - Elementary School	12,484	512	5,417	2,960	884	235	88	2,900
Henrico County Public Schools - All Responses	25,256	809	13,250	8,498	2,796	544	163	5
Henrico County Public Schools - Elementary School	13,874	557	8,575	4,023	1,078	154	42	2
Twin Hickory Elem - 2011	440	12	310	117	13	--	--	--
Twin Hickory Elem - 2010	277	--	168	83	14	4	--	8

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

69 . How do you typically make contact with your student's school?

1. Attending activities
2. E-mail
3. In-person (on-site)
4. Phone
5. Other
6. No Response

Perspective	# of Responses								
	Actual	NR	1	2	3	4	5	6	
National Results - All Responses	21,837	1,201	3,371	5,908	6,228	4,029	227	2,074	
National Results - Elementary School	12,489	507	2,082	3,861	3,427	1,998	184	937	
Henrico County Public Schools - All Responses	25,550	515	6,370	8,572	5,277	5,013	312	6	
Henrico County Public Schools - Elementary School	14,100	331	3,908	3,929	3,642	2,381	239	1	
Twin Hickory Elem - 2011	448	4	153	222	39	31	3	--	
Twin Hickory Elem - 2010	277	--	89	113	45	19	3	8	

70 . How often do you contact your student's school?

0. Daily
1. Weekly
2. Once per month
3. Once per semester
4. Once per school year
5. Never
6. No Response

Perspective	# of Responses								
	Actual	NR	1	2	3	4	5	6	
National Results - All Responses	22,580	458	5,229	7,352	4,800	1,097	611	2,728	
National Results - Elementary School	12,662	334	3,689	4,336	2,371	432	264	1,217	
Henrico County Public Schools - All Responses	26,054	11	4,748	10,875	7,297	1,196	940	7	
Henrico County Public Schools - Elementary School	14,427	4	3,576	6,359	3,179	363	339	2	
Twin Hickory Elem - 2011	452	--	123	195	113	6	7	--	
Twin Hickory Elem - 2010	276	1	69	111	70	5	4	17	

Henrico County Public Schools - Parent Engagement and Satisfaction Survey

Twin Hickory Elem

71 . How often does your school typically contact you?

- 0. Daily
- 1. Weekly
- 2. Once per month
- 3. Once per semester
- 4. Once per school year
- 5. Never
- 6. No Response

Perspective	# of Responses								
	Actual	NR	1	2	3	4	5	6	
National Results - All Responses	22,593	445	5,914	5,342	3,744	1,127	2,561	3,127	
National Results - Elementary School	12,712	284	3,773	3,103	2,176	531	1,271	1,497	
Henrico County Public Schools - All Responses	26,052	13	12,042	7,704	3,495	665	923	6	
Henrico County Public Schools - Elementary School	14,424	7	6,833	4,140	1,991	302	408	3	
Twin Hickory Elem - 2011	452	--	286	87	53	5	7	--	
Twin Hickory Elem - 2010	276	1	106	79	51	5	16	19	

72 . What is your race / ethnic background?

- 1. African-American
- 2. Asian
- 3. Caucasian
- 4. Hispanic
- 5. Native American
- 6. Multi-Racial or Other
- 7. No Response

Perspective	# of Responses									
	Actual	NR	1	2	3	4	5	6	7	
National Results - All Responses	21,270	1,768	654	397	15,221	1,686	245	496	2,571	
National Results - Elementary School	12,254	742	366	260	8,899	1,099	136	307	1,187	
Henrico County Public Schools - All Responses	24,768	1,297	6,579	2,579	13,172	1,196	128	1,114	--	
Henrico County Public Schools - Elementary School	13,688	743	3,987	1,547	6,693	753	73	635	--	
Twin Hickory Elem - 2011	437	15	24	158	225	9	1	20	--	
Twin Hickory Elem - 2010	277	--	15	88	147	3	--	4	20	

73 . How was the survey data collected?

- 1. paper
- 2. online

Perspective	# of Responses				
	Actual	NR	1	2	
Twin Hickory Elem - 2010	277	--	232	45	